Responses Overview   Active

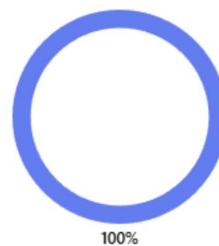| Responses	Average Time	Duration
24	**05:47**	**82** Days

1. Do you voluntarily consent to participate in this survey and allow the data you choose to provide to be collected, analyzed, and used for the purposes of this project?
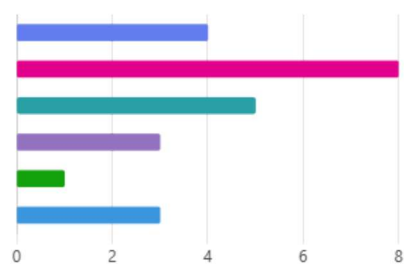
- Yes   24
- No   0

100%

2. What industry does your Organisation operate in?

- Technology   2
- Healthcare   4
- Finance   1
- Manufacturing   1
- Retail   2
- Marketing   1
- News   0
- Other   15
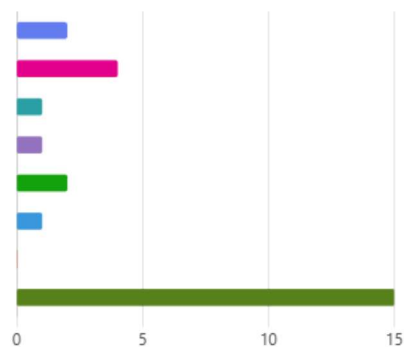
3. How many employees do you (roughly) have employed at your organisation?

- 1-10   4
- 11-50   8
- 51-200   5
- 201-500   3
- 501-1000   1
- 1001 and above   3

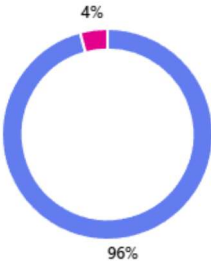4. What role do you have within your organisation?

24
Responses

"IT Director"
"Corporate Affairs Director"
"IT Manager"
• • •

6 respondents (25%) answered **manager** for this question.

Executive Director   Director of Comms   Affairs Director Corporate Affairs

ICT Manager   **Head**   **manager**   **Director**   Head of Digital
National
Sales Manager   Head of L&D

Senior leadership   Corporate Manager   Marketing Manager Communications manager

Financial controller   Comms and Marketing   Chief Executive   Digital & Communications
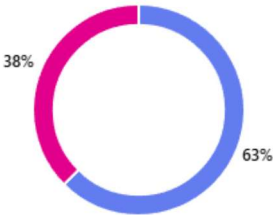
5. In which country is your organisation's headquarters located
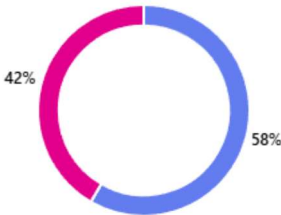
- Ireland   23
- Other   1

4%
96%

6. Are you familiar with the requirements of the European Accessibility Act (EAA) 2025?

- Yes   15
- No   9

38%
63%

7. Has your organization taken steps to understand the implications of the EAA on your products or services?
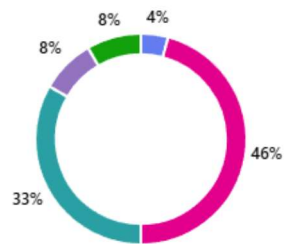
- Yes   14
- No   10

42%
58%

8. Does your organisation sell goods and/or services within the EU?

- ● Yes   13
- ● No   11

46%

54%

9. How well do you believe your organization currently complies with the EAA's accessibility requirements?

- ● Extremely well   1
- ● Somewhat well   11
- ● Neutral   8
- ● Somewhat not well   2
- ● Extremely not well   2

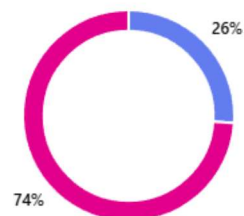8%   4%

8%

46%

33%

10. Do you feel confident that your organisation will be fully compliant with the EAA by June 28th, 2025?

- ● Yes   13
- ● No   10

43%

57%

11. Does your organization have an accessibility policy or strategy in place to comply with the EAA?

- ● Yes   6
- ● No   17

26%

74%

12. Does your organisations website include accessible alternatives for people with disabilities (e.g., alternative text for images, keyboard navigation, screen reader compatibility)?

● Yes   10
● No   13

43%
57%

13. Have you provided accessibility training to staff responsible for product development, marketing, or customer service?

● Yes   10
● No   14

42%
58%
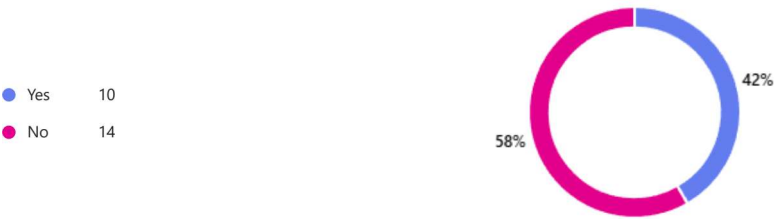
14. Are key staff aware of their responsibilities under the EAA and the penalties for non-compliance?

● Yes   8
● No   16

33%
67%

15. Is your customer support services (e.g., help desks, call centres) accessible to people with disabilities (e.g., text relay services, assistive technology compatibility)?

● Yes   14
● No   10

42%
58%
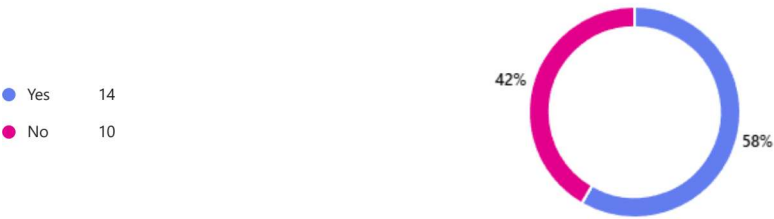
16. How do you gather and incorporate feedback from users with disabilities regarding the accessibility of your products and services?

23
Responses

Latest Responses

"We have a dedicated Disabilities Services unit that advises us on our obligations, ... "

"Surveys"

"Feedback forms and surveys"

• • •

5 respondents (22%) answered surveys for this question.

health data   forms and surveys   Disabilities Services   feedback from users   engagement forums

website forms   **Disability** **surveys** email   phone   Direct engagement

practices and the feedback   **website**   support   managment team

engagement with users   Disability surveys   feedback form   flagging mechanism

social media

17. Do you regularly test your products or services for accessibility issues, either in-house or through third-party evaluations (for example, through Vially)?

- Yes   11
- No   13

46%
54%
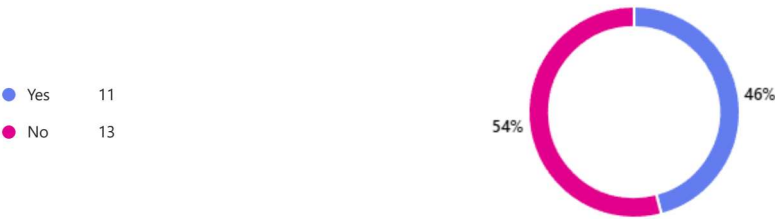
18. Have you considered any security vulnerabilities that may arise while making your website more accessible?

- Yes   12
- No   11

48%
52%

19. Are you aware that third-party accessibility tools (e.g., overlays) can introduce security risks such as cross-site scripting (XSS) vulnerabilities?

- Yes   13
- No   11

46%
54%

20. Has your organisation experienced a security incident related to accessibility tools or features

● Yes   2
● No   22

8%

92%

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21. What are the biggest challenges your organization faces in achieving compliance with the European Accessibility Act?

21
Responses

Latest Responses

"Number of Web Systems and Websites to be maintained"
"Budgetary Implications of compliance"
"Continuing compliance"
• • •

6 respondents (29%) answered requirements for this question.

Web Systems   digital information   Familiarity with the Act   Resourcing and Costs   viable options
          unaware of the requirements   Understanding the full requirements
     specific requirements   **requirements**   employees Education of employees
 understanding of requirements   management   Continuing compliance
      Systems and Websites   requirements for compliance   Implications of compliance
 Divergence of sites   outdated CMS   numerous systems

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22. Have you considered any security vulnerabilities that may arise in the interim of making your website more accessible?

● Yes   12
● No   11

48%

52%

23. What resources or support would help you better prepare for the EAA's requirements?

22
Responses

Latest Responses
"Simple Summary guides and FAQs"
"Externa Consultants"
"Step by step EAA guidance"
• • •

3 respondents (14%) answered support for this question.

expectations for SME

Professional advice

EAA requirements　　documentation on requirements　Specialist support

support bodies

Access to resources　business **support staff**　EAA

EAA guidance

expert consultants　**tool**　requirements and access　business support　guides and FAQs

Fully explains　　company's responsibilities　organisation is big

24. Would your organisation benefit from a website that guided you through the process of choosing, implementing and securing accessibility tools?

- Yes　21
- No　3

13%

88%